

2nd Meeting of Regional Experts in Quality Assurance in general education

8th November 2017

Venue: Dubrovnik Hotel, Ljudevita Gaja 1, Zagreb

AGENDA

Goals of the meeting:

- To present the existing practices in the quality management of QA institutions
- To discuss the benefits, challenges and recommendations for various quality management mechanism
- To present an example of an IT system supporting the implementation of quality assurance aspects
- To discuss the proposed Action plan for the Regional network of experts in QA and agree on the next steps
- Study visit to the Croatian Centre for the External Evaluation of Education

7th November 2017

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| | Arrival of participants |
| 20:00 | Dinner at the Hotel |

8th November 2017

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| 8:30 – 9:00 | Registration |
| 9:00 – 9:15 | Welcome addresses: <ul style="list-style-type: none"> - Ms Maja Jukić, Croatian Centre for the External Evaluation of Education, Director - Ms Tina Šarić, Education Reform Initiative of SEE, Director |
| 9:15 – 10:15 | Existing practices of quality management mechanisms: <ul style="list-style-type: none"> - Finland (Aila Korpi and Jani Goman, counsellors of education, Finnish Education Evaluation Centre) Questions and answers |
| 10:15 – 10:35 | Coffee break |
| 10:35– 11:15 | Peer learning – exchanges of practices <ul style="list-style-type: none"> - Serbia (Gordana Čaprić, deputy director, Serbian Institute for education quality and evaluation) |

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| | <ul style="list-style-type: none"> - Croatia (Maja Jukić, director, Croatian Centre for External Evaluation of Education) |
| 11:15 – 12:15 | <p>Discussion (participants divided into small groups)</p> <ul style="list-style-type: none"> - Challenges and benefits of different internal quality assurance mechanisms and processes - Identification of risks and challenges within QA institutions - Identification of possibilities for exchanges, upgrades, improvements, through the use of internal quality management mechanisms - Conclusions - Further steps |
| 12:15 – 13:15 | Lunch break |
| 13:15 – 14:00 | <p>Presentation of the IT system (Mike Janić, Managing Director, SoNET)</p> <ul style="list-style-type: none"> - IT system to support the implementation and analysis of national examinations - Potentials of the system to support internal operations of institutions - Potentials of the system to support internal and external evaluation processes <p>Questions and answers</p> |
| 14:00 – 15:00 | <p>Presentation of the Action plan for the Regional Network of Experts in QA (Tina Šarić, ERI SEE Director)</p> <p>Discussion (participants divided into groups)</p> <ul style="list-style-type: none"> - Presentation of the conclusions per discussion groups - Conclusions and further steps |
| 15:00 – 15:30 | Transport to the Croatian Centre of External Evaluation of Education |
| 15:30 – 17:00 | Study visit to the Croatian Centre for External Evaluation of Education |
| 20:00 | <p>Transport back to the hotel</p> <p>Official Dinner Vinodol Restaurant, Teslina 10, Zagreb <i>Meeting point hotel lobby at 19.30h</i></p> |
| 9th November 2017 | |
| | Departure of the participants |