

<p>Enhancement of QA aspects in general education in the SEE with a particular focus on external evaluation of institutions and external evaluators - Workshop for the Network of SEE regional experts in Quality Assurance in General Education</p> <p>Venue: Zira Hotel, Ruzveltova 35, Belgrade 24th – 25th October 2019</p> <p>The aim of the workshop is to enable peer learning among professionals in the area of QA in general education, particularly in the areas of:</p> <ul style="list-style-type: none"> ○ Methodologies, processes and standards used when setting-up and implementing the external evaluation system ○ Existing models of external assessors - standards, trainings, licenses, monitoring, reporting; how the system works in practice (implementation challenges), and potential improvements. ○ Support system for the external evaluation process (guidelines for education institutions, guidelines for external assessors, peer support, site-visits etc.) <p>EU Experts participation: Mr Herman Franssen, Inspectorate of Education, the Netherlands</p>	
<p>23rd October Arrival of participants</p>	
20:00 – 22:00	<p>Official dinner (Meeting point: Hotel lobby, 19:45)</p>
<p>DAY 1, 24th October</p>	
8.30 – 9:00	<p>Registration of participants (Participants from: Albania, Bosnia and Herzegovina, Croatia, North Macedonia, Kosovo*, Moldova, Montenegro, Serbia)</p>
09:00 – 09:15	<p>Welcome and introductory remarks:</p> <ul style="list-style-type: none"> - Ms Tina Šarić, Director, Education Reform Initiative of South Eastern Europe (ERI SEE) - Ms Gordana Čaprić, Deputy Director, Institute for Education Quality and Evaluation, Republic of Serbia - Mr Herman Franssen, Inspector of Primary Education, Coordinator of International Affairs, Dutch Inspectorate of Education on behalf of the Standing International Conference of Inspectorates (SICI)
09:15 – 10:00	<p>Mr Herman Franssen: Practices of the Netherlands in the organization of the system of External Evaluation of Institutions, focusing on:</p> <ul style="list-style-type: none"> - Methodologies and standards used when setting-up and implementing the external evaluation system - Main challenges - Main achievements

	Questions and answers
10:00 – 11:10	<p>Presentation of the systems of External Evaluation of Institutions per SEE economies focusing on:</p> <ul style="list-style-type: none"> - Systems and standards for external evaluation used in respective economy - Identification of 3 main challenges - Identification of 3 main achievements <p>(15 minutes per economy) Plenary presentations (ppt or similar) Speakers: representatives of SEE economies (Ministry representatives and/or QA agencies' representatives)</p>
11:10 – 11:35	Expert's feedback, questions and answers, discussion
11:35 – 11:50	Coffee break
11:50 – 13:00	<p>Continuation:</p> <p>Presentation of the systems of External Evaluation of Institutions per SEE economies focusing on:</p> <ul style="list-style-type: none"> - Systems and standards for external evaluation used in respective economy - Identification of 3 main challenges - Identification of 3 main achievements <p>(15 minutes per economy) Plenary presentations (ppt or similar) Speakers: representatives of SEE economies (Ministry representatives and/or QA agencies' representatives)</p>
13:00 – 13:25	Expert's feedback, questions and answers, discussion
13:25 – 14:30	Lunch
14:30 – 15:15	<p>Group-work: Peer Learning activity (groups composed of representatives of 2 economies; exchanging practices and experience):</p> <ul style="list-style-type: none"> - Achievements and challenges in External evaluation: what could be improved and what could be shared? - What future steps should be taken for the improvements? - What resources are needed? - How could regional cooperation contribute to the enhancement of the External Evaluation systems in individual economies? What joint activities could be taken?
15:15 – 15:45	<p>Presentation of results</p> <ul style="list-style-type: none"> - Plenary presentations per working groups - Experts' comments and recommendations
15:45 – 16:00	Wrap-up and conclusions of the day
20:00	Dinner

DAY 2 25th October	
08:30 – 09:15	<p>Mr Herman Franssen: Practices of the Netherlands in organizing the systems of external evaluators' work</p> <ul style="list-style-type: none"> - Standards of work for external evaluators - Trainings for external evaluators - Monitoring and QA of the work of evaluators (licencing, reporting, evaluation...) - Fees <p>Questions and answers Speaker: EU Expert</p>
09:15– 10:15	<p>Presentation of the system of external evaluators focusing on:</p> <ul style="list-style-type: none"> - Organization of the work of external evaluators and QA of their work - Identification of 3 main challenges - Identification of 3 main achievements <p>(15 minutes per economy) Plenary presentations (ppt or similar) Speakers: representatives of SEE economies (Ministry representatives and/or QA agencies' representatives)</p>
10:15 – 10:30	Expert's feedback, questions and answers, discussion
10:30 – 10:45	Coffee break
10:45 – 11:45	<p>Continuation:</p> <p>Presentation of the system of external evaluators focusing on:</p> <ul style="list-style-type: none"> - Organization of the work of external evaluators and QA of their work - Identification of 3 main challenges - Identification of 3 main achievements <p>(15 minutes per economy) Plenary presentations (ppt or similar) Speakers: representatives of SEE economies (Ministry representatives and QA agencies' representatives)</p>
11:45 – 12:00	Expert's feedback, questions and answers, discussion
12:00 – 12:45	<p>Groupwork: Peer Learning (groups composed of representatives of 2 economies; exchanging practices and experience):</p> <ul style="list-style-type: none"> - Achievements and challenges in the organization of work of external evaluators: how could the quality of their work be improved? - What future steps should be taken for the improvements? - What resources are needed? - How could regional cooperation contribute to the enhancement of the work of external evaluators in specific economies? What joint activities could be taken?
12:45 – 13:15	<p>Presentation of results</p> <ul style="list-style-type: none"> - Plenary presentations per working groups

	<ul style="list-style-type: none">- Experts' comments and recommendations- Wrap-up and conclusions of the day
13:15 – 14:15	Lunch
Departure of participants	

**This designation is without prejudice to positions on status, and is in line with UNSC 1244 and the ICJ Opinion on the Kosovo declaration of independence.*